

Security Officers as Emergency Workers

Occupational Violence and Aggression Survey

This survey has been developed by representatives of the Victorian security industry including Dr Tony Zalewski, Ms Naomie Oakley and Mr Peter Johnson.

About this Survey

In 2018 the Victorian Government introduced legislation for increased sentencing powers where emergency workers were assaulted in circumstances relating to their work. The legislation is known as the *Emergency Workers (Offences) Act 2018* (Vic). The legislation does not specifically identify security officers although many perform public-facing first-responder type roles similar to traditionally recognised emergency workers.

This survey seeks to identify the extent of occupational violence and aggression (“OVA”) experienced by security officers in a public-facing role. It is anticipated that information gained through this survey will be used in support of a submission to the Victorian Government that security officers be categorised and therefore included as an “emergency worker” in designated work roles.

What is OVA?

For this survey OVA is defined as the intentional use of physical force or abuse by a person or persons against a security officer. OVA includes physical assault, aggressive behaviours such as pushing whilst invading personal space, sexual harassment, and verbal threats or abuse.

Inquiries about this survey

Inquiries about this survey should be directed to:

Name: Dr Tony Zalewski (Mobile): 0412 335 317 (Email): tonyz@gpsafety.com.au

Returning this survey

The closing date is **30 September 2019**.

This survey should be returned by email to - info@gpsafety.com.au

Your personal details that may be captured through emails or contact with us will be kept strictly confidential. At no time will we disclose your identity.

Security Officers as Emergency Workers

Occupational Violence and Aggression Survey

- What is your current licensed security role? (tick box)
 Security Guard Crowd Controller Combined Security Guard/Crowd Controller
- What is your current level of responsibility? (tick box)
 Public-facing operative Supervisor/Manager Other _____
- In which industry sector do you primarily work? i.e. retail, aviation, healthcare ...

- Do you currently work in the same location each shift? (briefly explain)

- For what period of time have you worked in the current location? (briefly explain)

- Thinking about each week, on average how often are you subject to any of the following?

Incident Type	Never (0 times)	Rarely (1-3 times per week)	Occasionally (4-8 times per week)	Frequently (9 or more times per week)
Physical assault				
Aggressive behaviours				
Sexual harassment				
Verbal threats or abuse				

- Thinking about Response 6, what duties were you typically performing at the time?

8. Thinking about each week, on average how often were any of your colleagues subject to the following?

Incident Type	Never (0 times)	Rarely (1-3 times per week)	Occasionally (4-8 times per week)	Frequently (9 or more times per week)
Physical assault				
Aggressive behaviours				
Sexual harassment				
Verbal threats or abuse				

9. Thinking about Response 8, what duties were your colleagues typically performing at the time?

10. Thinking about OVA incidents you have experienced, how many days were you absent from work?

11. Are OVA incidents always reported? (briefly explain)

12. Additional comments you may wish to make should be entered below

Thank you for your participation.